

AI Enabled IT Support

This 15-week AI Enabled IT Support course equips learners with the essential skills to manage, troubleshoot, and support IT systems, devices, and technologies across various platforms, including Windows, Mac, Linux, and mobile devices.



Course Description

- ▶ Understand IT infrastructure, system configuration, and device management
- ▶ Learn hardware identification, assembly, and OS configuration for PCs, mobile, and IoT devices
- ▶ Develop troubleshooting skills for hardware and software issues across multiple platforms
- ▶ Platforms & softwares: Windows, Unix/Linux, MAC OSX, IOS & ANDROID, Command Line, DNS/DHCP/WDS & GPOs, Microsoft Windows Server 2012 R2, Linux Server (Ubuntu, Red Hat, CentOS), Microsoft Office, GoogleApps



Possible Job Roles

- ▶ Help Desk Analyst
- ▶ Desktop Support Technician
- ▶ Associate Network Engineer



Become a Learner

- ▶ Complete Application at perscholas.org/apply
- ▶ Attend Admissions Overview & Pass Assessment(s)
- ▶ Participate in Behavioral Interview & Submit Pre-Work
- ▶ Accept Seat Offer & Complete Onboarding

No-Cost Tech Training

Receive hands-on learning and mentorship to prepare for the job, and industry-recognized certifications. All thanks to our generous donors.

Career Coaches + Learner Support

In addition to Career Coaches supporting mock interviews, job search prep, and one-on-one coaching, learners have access to a dedicated Learner Support team of licensed social workers and financial coaches who provide confidential guidance, tools, and resources to support learners to achieve their goals.

Continued Post-Training Resources

Join a network of 30,000 alumni and 850+ employer partners nationwide. As an alumnus, you'll gain exclusive access to career-specific learning plans, volunteer and mentorship opportunities, and a community committed to your professional growth.



COURSE DETAILS

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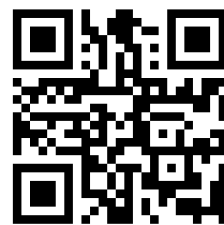
Upcoming Cohort: 10/13/2026


IN PERSON TRAINING

15 WEEKS, IN PERSON MON - FRI, 9 AM - 4 PM

COMPTIA A+ CERTIFICATION, GOOGLE IT SUPPORT PROFESSIONAL CERTIFICATE

NO TECH EXPERIENCE REQUIRED

TUITION, MATERIALS AND HARDWARE ARE OFFERED AT NO COST


APPLY TODAY!

CONTACT US!

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